

What is MSV Cloud PBX ?

Cloud PBX is advanced telecommunications hosted in the cloud with the ability to plug into a data socket and be up and running within minutes. It provides smooth integration with desktop keyphones, mobile applications, laptop soft phones, and smooth integration with an email provider such as Outlook.

The system enables the efficient management of calls via a web portal, increases staff productivity and enhances customer perception. Using reliable and flexible VoIP technology and a secure network, callers only ever need to dial one number to reach your business. A hot desk environment, home working and connection to mobile devices to control calls is easy to set-up with little investment outlay.



IMPROVED SERVICE

Managing calls with a centralised reception system, personalised greeting, on-hold messages and features to automatically add callers to a queue create a professional perception. A comprehensive web portal enables call centre capabilities to scale telecommunications when necessary with real-time reporting to track abandoned and after-hours calls.



HIGHLY VERSATILE

Quick set-up and easy configuration enable a single number call to reach a deskphone or mobile simultaneously whilst ensuring a smooth connection when transferring calls between devices and between locations. Options to add laptop or mobile softphone handsets make it easy to dial and receive volume calls from anywhere at any time.



COST EFFECTIVE

Simple monthly pricing make it easy to budget with minimal outlay. Upgrades and new features are automatic as is improved interoperability between fixed phones and mobiles. Scalable services make PBX ideal for any business size serving multiple sites, hundreds of customers and a large scale workforce with competitive calls charges, training and technical support.



BUSINESS CONTINUITY

As Cloud PBX is hosted in the cloud there is no premises restrictions. Should the worst happen in the event of a fire, flood or external obstacles prevent the workforce from reaching the office, calls can be routed to any mobile device or external handset to maintain business as usual. Integrated with business CRM and contact data offers simple joined up communication.



**Backed by
24 hour
UK support**

Get in contact with our team and we will tailor a solution for you.

info@msvconsultancy.co.uk

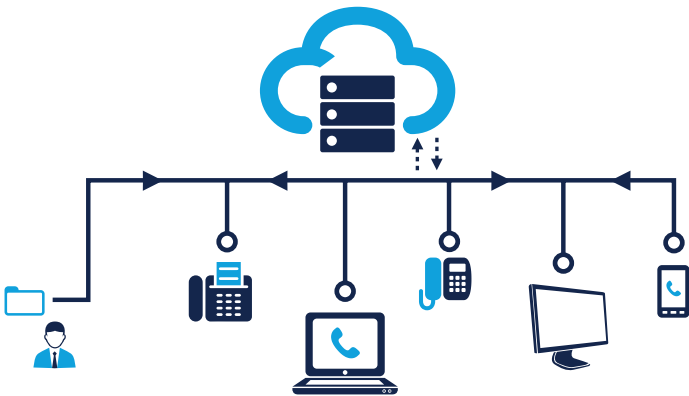
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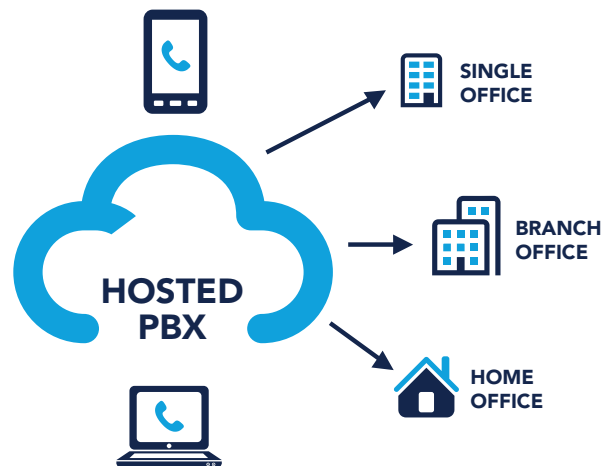
Key Features:

- Location independent telephone extensions enable staff to work anywhere
- 'One Number Anywhere' allows you to link multiple devices to one number
- Extensive range of call handling features, all operated through an easy-to-use web interface
- you only pay for what you need on a simple per seat basis
- use any local area number no matter where you are located.
- Cloud hosting provides robust business continuity. It allows your organisation to carry on making and taking calls, whatever the circumstances.
- Multi-site deployment – only one system for unlimited sites
- Outlook and CRM integration

FREEDOM OF DEVICE



FREEDOM OF LOCATION



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MSV / **MSV
CONSULTANCY™**

MSV Consultancy Limited
PD119/120 Science Centre, University of Wolverhampton Science Park,
Glaisher Drive, Wolverhampton WV10 9RU

T 0845 241 6370

	FEATURES INCLUDED
Hunt Groups	✓
Voicemail	✓
Voicemail to email	✓
Auto Atendant	✓
Custom Music on hold	✓
Call forwarding	✓
Hot Desking	✓
Multi party conference calling	✓
PC, Smartphone	✓
Android Smartphone	✓
IOS Smartphone	✓

How Can MSV Cloud PBX Help You ?



ENTREPRENEURS AND MICROBUSINESSES

Cost-effective and easy to use, a Cloud PBX system gives even the smallest of companies a competitive edge. An extensive range of call handling and management features creates a professional impression at a far lower cost than traditional telephony services. With minimal outlay and simple monthly pricing, it gives total control over a telecommunications budget.



SMALL AND GROWING BUSINESSES

With versatility and scalability at its heart, Cloud PBX allows users to easily add laptop handsets, desk phones and mobiles to a single number. Receive calls from anywhere, at any time, and across devices. Features such as real-time reporting on abandoned and after-hours calls are managed through an easy-to-navigate web portal, providing greater customer insights and resulting in lower telecommunications spend.



ESTABLISHED COMPANIES

Cloud PBX offers greater scalability and professional call centre capabilities at a much lower cost than other solutions. Manage a high volume of calls across multiple sites, serve a large customer base and unleash the power of improved productivity. Easily upgrade and add locations and devices, while taking advantage of MSV Consulting's expert training and full support packages.

Not seeing something which suits you ?

To talk us about how professional IT support can support your businesses, then please email us at info@msvconsultancy.co.uk

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Glaisher Drive, Wolverhampton WV10 9RU

T 0845 241 6370